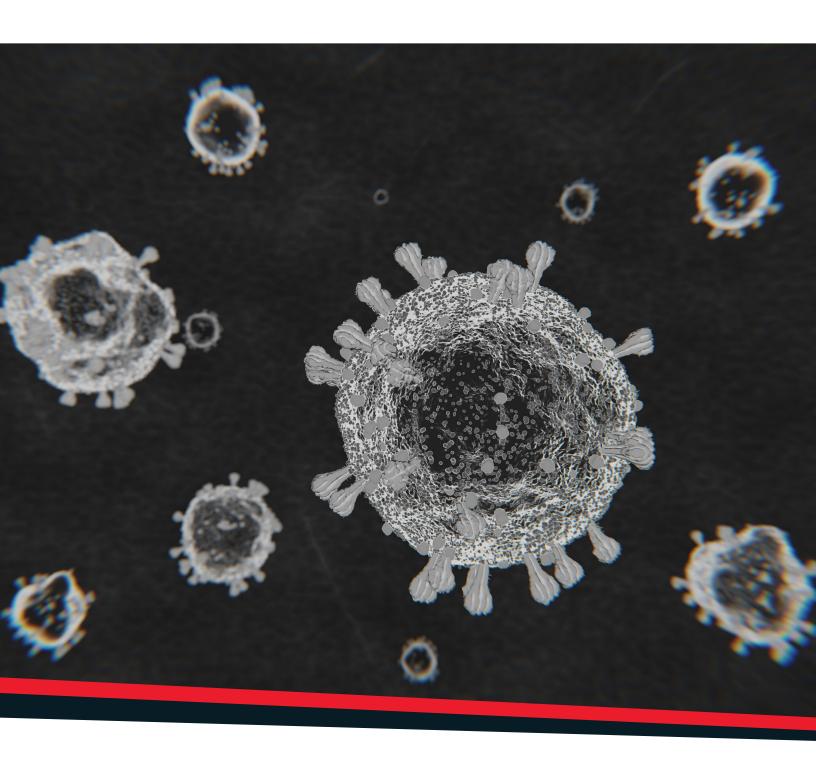
TAKE ACTION: A COVID-19 PROTOCOL





DON'T DELAY TAKE ACTION NOW

Our Incident Response TEAM can help your business to **plan** and have **peace of mind**. Once our team receives a call identifying a presumptive or active COVID-19 outbreak at a facility, our expert industrial cleaning technicians will set up a plan of action.

- 1. Dispatch an Incident Response TEAM. We gather, and will confirm the following information:
 - · Key contact people.
 - · Parking availability.
 - Trucks/equipment required.
 - Area(s) of the facility affected and/or contaminated.
 - Area contact tracing of the infected employee(s).
 - Site-specific safety and security requirements.

TEAM will tailor a plan of action, then communicate to your teams so that they are prepared once our team arrives on-site.

- 2. When an outbreak happens, the Incident Response <u>TEAM will arrive</u> at your site at a pre-planned rally point. We will review the plan and the Job Safety & Risk Assessment (JSRA) for the affected area(s) with you including any lockdown zones, known hazards, and restrictions to mitigate.
- 3. Execution details including the dawning of appropriate Level PPE (A, B,C, D) will occur prior to the Incident Response TEAM's entry to the **hot zone**.
- 4. Utilizing only **Disinfectants** approved for the safe and effective removal of COVID-19 viral contaminants, the Incident Response TEAM will enact next-level cleaning.

- 5. In addition to using **contactless** spray technology, the Incident Response TEAM will **hand wipe** to remove residue on areas as per customer requests such as mirrors, glass, and additional high-touch surface doorknobs and entry areas (confined space).
- **6.** <u>Visual signage and aids with the TEAM Group brand</u> will be posted at agreed upon points, also noting the area(s) that have been fully cleared and decontaminated.
- 7. The Incident Response TEAM will then review the level of disinfecting with the customer, confirming that all areas are completed.
- 8. Dispose of materials onsite or offsite in approved and legally designated sites where rags and spent PPE will be securely destroyed.



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